

ACUTE ADMISSIONS PROTOCOL 35

This protocol is to be used for calls where the patient has been assessed by a Doctor, a Registered Nurse or a Midwife (includes Medical Centres, Hospice, Clinics and HEALTHLINE referrals).

Questions:

1. Has the patient been assessed by a Doctor or Nurse? (If the answer is no, use protocols 1-32)
2. What is the exact address you want the ambulance to come to?
3. What is your telephone number?
4. What is the provisional diagnosis (unless obvious) of the patient?

a. Cardiac / Respiratory Arrest	35-E-09
b. Significant Airway compromise or Breathing problems	35-E-06
c. Significant Haemorrhage or Shock	35-D-21
d. Unconscious	35-D-31
e. Acute Cardiac Chest Pain / MI	35-C-10
f. Acute cardiac arrhythmias/syndromes (VT, SVT, AF, bradycardias)	35-C-19
g. Aneurysm	35-C-01
h. Meningitis	35-C-26
i. Obstetric Emergency	35-C-24
5. Does the patient's condition present an immediate threat to life? (unless obvious / Q4.a-i)

If the answer to question 5 is yes, assign a priority one response 35-C-00
 (NB: additional request information to be added to incident log)

If the answer to question 5 is no, move to question 6 and then assign an appropriate B, A or O determinant and an appropriate chief complaint number:

6. Based on the patient condition how soon do you require the ambulance?

• Within 20 minutes	35-B-CC
• Within 60 minutes	35-A-CC
• Greater than 60 minutes (up to 4 hours)	35-O-CC
7. What is the name (unless obvious) of the medical centre/hospital etc?
8. What is the name of the referring clinician?
9. What is the patient's name?
10. How old is s/he?
11. What hospital (unless obvious) is the patient going to?

NB: HEALTHLINE Referrals – Stay on the line with the client and deliver PDI's or PAI's

ACUTE ADMISSIONS PROTOCOL

Cardiac / Respiratory Arrest	35-E-09
Significant airway compromise or breathing problems	35-E-06
Significant Haemorrhage or shock	35-D-21
Unconscious	35-D-31
Acute MI	35-C-10
Heart Problems (i.e. Acute cardiac arrhythmias/syndromes - VT, SVT, AF, Bradycardia)	35-C-19
Aneurysm	35-C-01
Meningitis	35-C-26
Obstetric Emergency	35-C-24
EMERGENCY RESPONSE REQUESTED	35-C-00
Non time critical problems (response requested within 20 minutes)	35-B-CC
Choose an appropriate chief complaint (CC) number	
Non urgent transport (response requested within 60 minutes)	35-A-CC
Choose an appropriate chief complaint (CC) number	
Non urgent transport (response greater than 60 minutes)	35-O-CC
Choose an appropriate chief complaint (CC) number	